

CertainTeed

Lifetime Limited Warranty

Matterhorn® Metal Roof Shingles

CertainTeed
SAINT-GOBAIN

Congratulations... and thank you for your recent purchase of one of the fine products from CertainTeed Roofing. Since 1904, CertainTeed has been producing quality roofing products that provide long-lasting beauty and protection for homes of every size, style and age. For over 100 years, the basis for our name, "Quality made certain, satisfaction guaranteed," has been our ongoing philosophy.

Your CertainTeed roofing warranty fully explains how CertainTeed supports its products with the strongest warranty protection available. It is important that you read the warranty section of this brochure. The warranty lists the specific CertainTeed metal shingle products that are covered and the period of time for which they are covered. Take the time to understand how CertainTeed protects your purchase by standing behind our products.

Limited, Prorated and Transferable Warranty

What and Who is Covered for How Long

CertainTeed warrants to the original homeowner that, when subject to normal and proper use, its Matterhorn painted metal roof shingles (a) will be free from manufacturing defects if used as intended (b) will not peel, flake, chip, or crack, (c) meet UL 2218 standard for impact resistance, (d) will resist wind and uplift damage for winds up to 130 miles per hour*, and (e) after removal of foreign surface deposits, will not chalk more than eight (8) Hunter E units, and all paint colors which are contained on the surface will not fade in total under normal weathering more than five (5) Hunter E units (together the "Limited Warranty"). Color difference units are determined by ASTM D2244. Chalk erosion ratings are determined by standard methods for evaluating chalking under ASTM D4214 method A.

The Limited Warranty is a lifetime warranty, meaning that it is in effect for as long as the original homeowner owns the residence where Matterhorn shingles have been originally installed. For non-residential installations (religious buildings, schools, condominiums, cooperative housing arrangements, apartment buildings, and any other type of building or premises not owned by individual homeowners), or for property not owned by an individual (e.g., corporation, partnership, group, homeowner association, trust, religious organizations, or governmental agency), the Limited Warranty remains in effect for 50 years, except for the chalk and fade protections that remain in effect for 30 years from the date of installation.

CertainTeed will, at its option, repair or replace the affected product or make a pro rata refund of the initial purchase price for the defective portion of the product. For the original owner, the Limited Warranty covers all materials and labor costs incurred within the defined lifetime and supplied by CertainTeed. Costs related to tear-off, removal, or disposal of CertainTeed or other products and removal or abatement of asbestos are not included. For the subsequent owner, please see the Transferability section. If, at CertainTeed's sole option, a refund is given to the property owner, the Limited Warranty will terminate. Any refund will be limited to the original purchase price of the product.

* This warranty for wind and uplift damage for winds up to 130 mph applies to Matterhorn tile products only, but is also applicable for Matterhorn slate or shake products if these products are installed with three (3) screws added centrally between the four (4) screws in the pre-punched holes required for installation of slate and shake products (a total of seven (7) screws). If slate or shake products are installed with only four (4) screws in the pre-punched holes, the warranty for wind and uplift damage is in effect for winds up to 110 mph.

If CertainTeed, in its sole discretion, determines to replace any defective portion of its product, and if the product as originally installed is no longer available, CertainTeed will have the right to substitute product that, in its determination, is of equal or comparable quality. A color variance may occur between any new replacement product in comparison to the originally installed product due to weathering exposure and is not indicative of defective product. If, at CertainTeed's sole option, a refund is given to the property owner, the Limited Warranty will terminate.

Transferability

Residential property must continue to be owned by the same homeowner who installed the product for the Limited Warranty to apply. A one-time transfer is allowed from an original homeowner to a subsequent owner as long as CertainTeed is notified in writing within 60 days of the property sale. Notice must be sent to CertainTeed Corporation, 20 Moores Road, Malvern, PA 19355 Attn: CertainTeed Roofing Technical Services Department. Upon proper transfer, the Limited Warranty will be limited to 50 years from the date of original product installation, except for the chalk and fade protections that will be limited to 30 years from the date of original product installation, all with the following prorated coverage:

Costs related to tear-off, removal, or disposal of CertainTeed or other products and removal or abatement of asbestos are not included.

Proration Schedule for Proper Transfer to Subsequent Owner		
Years after Installation Date	Chalk and Fade Coverage	Other Warranty Coverage
1 through 10	100% Materials and Labor	100% Materials and Labor
11 through 30	50% Materials and 50% Labor	50% Materials and 50% Labor
31 through 50	None	50% Materials and 50% Labor

Limitations

This Limited Warranty does not cover any other costs, damages, defects, or failures, including without limitation those caused by occurrences beyond CertainTeed's control, including but not limited to:

- Settlement or failure of the structure, including foundations and walls.
- Use of incompatible accessories; faulty or improper installation (including failure to comply with any CertainTeed written instructions); any re-installation of the products; faulty or improper building designs; improper ventilation; inadequate roof deck slope or drainage or inadequate underlayment.
- Normal weathering; use of harsh or abrasive chemicals, salt based chemicals (snow melt products), chemical pollutants, corrosive or finish-damaging or product-damaging materials, such as paints, aliphatic and aromatic solvents, chlorinated hydrocarbons, turpentine, oils, metals, or organic or inorganic materials.
- Mildew, moss, algae, fungus, overhanging trees, leaves, needles, branches or debris.

- Animals, animal feces or insects.
- Fire; flood; standing water; lightning; windblown objects; earthquake; hurricanes; non-covered hail; corrosive atmospheres such as those contaminated with chemical fumes, pollution, acid rain; or salt spray, either directly applied or in the atmosphere.
- Winds, including gusts, greater than 130 MPH*; atmospheric conditions or weather of catastrophic nature as defined by the U.S. Weather Bureau; other acts of God; war; or vandalism.
- Intentional or negligent acts; roof traffic; unreasonable use or misuse; or uses other than normal roof applications.
- Improper handling, shipment, or storage.
- Installation, maintenance, attachment or use of equipment on the roof, such as snow guards, air conditioners, heating units, solar panel systems, satellite equipment, antennas, power lines, or tools.
- Damage from leaks, including damage to the interior or exterior of the building or any personal property contained therein.
- Damage from any cause other than inherent manufacturing defects.

The geographic location, the quality of the atmosphere, and other local factors over which CertainTeed has no control, may contribute to the severity of conditions. As with all standard coating warranties, industry standards and best practices, products are not suggested for use within 1500 feet of salt water, salt spray, or salt fog and are not warranted within these distances. Installing next to treated lumber, use with dissimilar metals, or painting the specially coated product will void the Limited Warranty. Cracking or slight cracking that occurs on tightly roll formed edges or break bends of severe embossing is accepted as standard, and does not constitute a defect.

Normal weathering, ordinary wear-and-tear, and the natural aging process may cause the colored surface to uniformly fade, darken, chalk, or acquire a surface accumulation of dirt and stains, or to lift, warp, surface crack, or acquire other minor imperfections that do not jeopardize the building's structural integrity or cause leakage, so these conditions are not covered.

Non-uniform fading and color change, shading, discoloration, or damage resulting from unequal exposure of the building products to the sun, elements, or other things outside CertainTeed's control are not covered. Damage from repairs or attempts to repair by anyone other than CertainTeed or an authorized company representative is also not covered.

CertainTeed reserves the right to discontinue or modify any of its products, including the color of its shingles, and shall not be liable as a result of such discontinuance or modification, nor shall CertainTeed be liable in the event replacement material varies in color in comparison to the original product as a result of normal weathering. If CertainTeed replaces any material under this warranty, it may substitute products designated by CertainTeed to be of comparable quality or price range in the event the product initially installed has been discontinued or modified.

*This limitation for winds in excess of 130 mph applies only to Matterhorn tile products and to Matterhorn slate or shake products with seven (7) screws as described on page 1. For Matterhorn slate or shake products installed with four (4) screws in the pre-punched holes, the applicable limitation is for winds in excess of 110 mph.

What the Customer Must Do

If you believe your Matterhorn shingles exhibit a defect covered by the Limited Warranty, the property owner must make a claim in writing by registered or certified mail, within the warranty period and within thirty (30) days following discovery of the defect, to CertainTeed Corporation, 20 Moores Road, Malvern, PA 19355, Attn: CertainTeed Roofing Technical Services Department. Telephone number: 800-345-1145. The claim must describe the defect and provide the owner's name, property address, installation date, and purchase date. As a condition to any claim under this Limited Warranty, CertainTeed may also request photographs, questionnaire, estimates, or samples of the product; and its representatives must be provided access to the products for inspection, testing, repair and/or replacement, if requested. Failure to provide the appropriate notice, or failure to provide reasonable access or imposing unreasonable conditions on access, will constitute an absolute waiver and release of all claims the property owner may have, and CertainTeed will have no liability, under this Limited Warranty or otherwise, for that claimed defect. Reasonable time should be allowed for inspection, repair, or replacement purposes expected.

Warranty Registration (not required)

You may register your product warranty on CertainTeed's website: www.certainteed.com/warrantyreg. Each registrant receives a registration confirmation number by return e-mail that can be printed and kept with this Limited Warranty and your proof of purchase. If you do not have internet access, you can register your shingles by sending:

- (1) your name, address, and telephone number;
- (2) the name and contact information of the contractor who installed your shingles and the original date of installation; and,
- (3) the type, color and number of squares of your shingles to:

CertainTeed Corporation, 20 Moores Road, Malvern, PA 19355
Attn: CertainTeed Roofing Technical Services Department.

CertainTeed will register your information and mail you a confirmation number. Failure to register this warranty does NOT void the warranty or any of its terms.

For Your Records

Product Purchased: _____
Date of Installation: _____
Roofing Contractor: _____
Contractor's Telephone No. _____

This warranty applies to Matterhorn shingles installed during the calendar year of 2016.

Limited Warranty and Limitation of Remedies

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTIES AND REMEDIES PROVIDED BY CERTAINTEED. THE WARRANTIES AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES AND WARRANTIES, WHETHER WRITTEN, ORAL OR IMPLIED BY STATUTE OR AT LAW. STATE OR PROVINCIAL LAW WILL

DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PROPERTY OWNER MAY SEEK A REMEDY UNDER THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

CERTAINTEED'S OBLIGATIONS, RESPONSIBILITIES, AND LIABILITY SHALL BE LIMITED TO REPAIRING OR REPLACING THE DEFECTIVE PRODUCT OR PROVIDING A PRO RATA REFUND. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS, THAT MAY OCCUR AS A RESULT OF THE USE OF CERTAINTEED'S PRODUCTS OR AS A RESULT OF THE BREACH OF THIS WARRANTY. IF YOUR STATE OR PROVINCE DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

IN NO EVENT SHALL CERTAINTEED'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THE PRODUCT OR THIS LIMITED WARRANTY EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT AND LABOR COSTS, AS AVAILABLE UNDER THIS LIMITED WARRANTY.

This Limited Warranty may not be modified, altered or expanded by anyone, including product distributors, dealers, sellers and/or CertainTeed field representatives.

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from State to State, or Province to Province.

Roofing Plants and Regional Sales Office

CertainTeed roofing products are sold by CertainTeed Roofing in nine sales regions. They are manufactured in ten residential roofing plants and one commercial roofing plant. Since the early 1900s, CertainTeed Corporation has been an innovator in the building materials industry and today is a leading manufacturer of building materials including residential and commercial roofing, vinyl siding and fence, composite decking and railing and fiber glass insulation. The company is headquartered in Malvern, Pennsylvania, and employs more than 7,000 employees at approximately 50 manufacturing facilities throughout North America. Continuing the 100-year commitment of "Quality made certain, Satisfaction guaranteed™," CertainTeed remains one of the most trusted names in the industry. More information is available at www.certainteed.com.

This document is also available in Spanish and French.

Call 1-800-782-8777 or go to www.certainteed.com.

Se puede obtener este documento en español.

Favor de llamar 1-800-782-8777.

ASK ABOUT OUR OTHER CERTAINTEED® PRODUCTS AND SYSTEMS

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GYPSUM • CEILINGS • INSULATION

www.certainteed.com <http://blog.certainteed.com>

CertainTeed Corporation
20 Moores Road / Malvern, PA 19355
Professional: 800-233-8990 / Consumer: 800-782-8777

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